



Learn About

ClickSWITCH

Finally, there's a simple way to switch your direct deposits and automatic payments.

Now you can easily move recurring payments and direct deposits to your Y-12 Federal Credit Union account, all with the click of a mouse. No complicated switch kits or wasting time contacting payees, just an easy process that does the work for you. With ClickSWITCH, account information is transferred quickly; it's automated, convenient and takes as little as 10 minutes.

Y-12 Federal Credit Union
(865)482-1043
501 Lafayette Drive
Oak Ridge, TN 37831-2512



Switching Your Direct Deposits is Easier Than Ever Before

ClickSWITCH

**Switching Your Account is
Just a Click Away!**

Get Started Using ClickSWITCH

Simply Follow These Steps to Start the Secure Process

1. To get started call us at (865)482-1043 or visit a branch.
2. Login at: <https://12fcu.clickswitch.com/> and enter the SwitchTRACK code provided by us to login.
3. Select which direct deposits and automatic payments you'd like to switch and begin the switching process.
4. Click on your desired tab and follow the instructions to create and submit your switches.



Automated Payments Checklist

An automated payment (or ACH) is a regular, ongoing payment that is initiated from your bank account, such as a monthly insurance bill, utility payment or automobile loan payment. Use the checklist below to organize the transfer of your automatic payments to your new account. Take into consideration any annual payments that you may have set up as a deduction.

- | | | | |
|--------------------------|-----------------|--------------------------|-----------------------|
| <input type="checkbox"/> | Electric | <input type="checkbox"/> | Mortgage/Rent Payment |
| <input type="checkbox"/> | Gas | <input type="checkbox"/> | Automobile Loan/Lease |
| <input type="checkbox"/> | Water | <input type="checkbox"/> | Department Store Card |
| <input type="checkbox"/> | Telephone | <input type="checkbox"/> | Home/Rental Insurance |
| <input type="checkbox"/> | Mobile Phone | <input type="checkbox"/> | Automobile Insurance |
| <input type="checkbox"/> | Cable Service | <input type="checkbox"/> | Life/Health Insurance |
| <input type="checkbox"/> | Auto Club (AAA) | <input type="checkbox"/> | Charitable Donations |
| <input type="checkbox"/> | Health Club | <input type="checkbox"/> | Other Loans _____ |
| <input type="checkbox"/> | Credit Card | <input type="checkbox"/> | Other _____ |

Direct Deposit Checklist

A direct deposit is any payment that you receive from a person or organization directly into your account. These include payroll direct deposits, government direct deposits (Social Security, Disability, etc.) and dividend direct deposits from investment accounts. Use the checklist below to organize the transfer direct deposits to your new account.

- | | | | |
|--------------------------|--------------------|--------------------------|-----------------|
| <input type="checkbox"/> | Employee Payroll | <input type="checkbox"/> | Social Security |
| <input type="checkbox"/> | Investment Income | <input type="checkbox"/> | Other _____ |
| <input type="checkbox"/> | Retirement/Pension | <input type="checkbox"/> | Other _____ |

Additional Capabilities

SwitchTRACK Code

Use for login, tracking switch activity and completing switch process.

Switch Assist

Allows you to login to your old financial institution to access your existing account, see recurring payments and switch those accounts over to your new or existing account.

Easy Set-up

Account data will be automatically populated into the ClickSWITCH portal. Just click on which billers you'd like to switch and ClickSWITCH takes care of the rest, sending completed account switch forms and a copy of a voided check directly to billers.

Switch Status

Enables you to easily track payments you want to transition to a new account.

Switch Summary

The ClickSWITCH portal allows you to view a listing of all switches currently in progress and details regarding each switch. The Switch Summary will also let you know if additional action is needed from you and confirm when a switch has been successful.

Account Closure

Easily initiate closure for previous external accounts once the switch process is complete.